

McGill's

tap cap



Your guide to our new,
simple and cost effective
way to pay for your
McGill's travel.



mcgillsbuses.co.uk

McGill's



tap, cap & go

Tap, cap & go is a new way of paying for your McGill's tickets using your contactless debit or credit card.

So how does tap & cap work...

When you board a McGill's bus simply tap the ticket machine with your contactless debit/credit card to pay for your journey.

With tap & cap there's no need to work out which ticket you should buy, as we work out the cheapest on-bus fare for you. The price you pay is based on the number of journeys you make and will never be more than our all-day or weekly ticket price.

Once the cost of your daily journeys reaches the price of our all-day ticket price, the price you pay is capped at this amount and you won't pay any more that day no matter how many journeys you make.

We'll also track your bus travel across 7 days and apply our weekly ticket cap. So when the cost of your travel reaches the price of our weekly ticket, the price you pay is capped again saving you money compared to normal contactless payments for 7 days travel.



tap on at the ticket machine each time you board using your contactless card.

tap off each time you get off and you'll always be charged the best available fare.



Your tap, cap & go questions answered...

How do I pay?

To pay for your ticket, place your debit or credit card onto the card reader as you board and wait for a beep that indicates your purchase has been registered. You must use the same card every time.

How do I know if my card is contactless?

Look out for the contactless symbol on your credit or debit card. Most new cards issued in the UK will have contactless as standard.

Which contactless cards can I use?

All Visa, Mastercard and Maestro contactless credit and debit cards can be used.

Can I pay using Apple Pay or Google Pay?

At the moment we do not accept mobile payments.

Can I buy return tickets by tapping on and tapping off?

Not at the moment. Tap & cap caps at the single, day or weekly ticket price, so if you normally buy a return ticket, it might still be cheaper for you to do this.

Will I still get a ticket?

With tap & cap there are no tickets.

How close do I have to be to the card reader?

You should place your card directly onto the reader. It should only take a moment or two to 'beep'.

Can I use my card for more than one person?

You can only use your contactless card for one person per journey.

What happens if I forget to tap off?

You will be charged to the final destination of the journey that your bus is making, so always remember to tap off in order to avoid higher fares.

Can I get child, student tickets with tap & cap?

No, only adult tickets are eligible with tap, cap & go. You can however pay for any ticket with a normal contactless transaction on bus.

Is tap & cap available on all services?

It's currently only available on your McGill's service 7, however we're looking to roll it out across all services in 2022.

Do you have any questions about Tap, Cap & Go? Feel free to email any question to us enquiries@mcgillsbuses.co.uk and we'll answer them for you.

Is tap, cap & go right for me?

Our tap & cap tickets work out cheaper for most people, but there are times when it might not be the best value for you. Take a look at this table to find out whether it works for you.

Tap, cap & go works for you if...

- ✓ you're making a single trip
- ✓ you aren't sure of your plans for the day, and you may end up making two or more trips
- ✓ you travel regularly enough that you would normally buy a day ticket
- ✓ you travel regularly enough that you would make use of a weekly ticket

Tap, cap & go might not be the best option for you if...

- ✗ you pay a reduced price because you're a young person (tap & cap only works for adult tickets at the moment)
- ✗ you are travelling in a group - cheaper family tickets are available on our app.
- ✗ you normally buy a monthly or 10 week ticket on our app.
- ✗ you need a printed ticket

Here's what you will pay for your travel with tap, cap & go on your service 7.

	Day1	Day2	Day3	Day4	Day5	Day6	Day7
1st Journey	£2.40	£2.40	£2.40	No journeys made	£2.40	£0.60	Free
2nd Journey	£2.30	£2.30	£2.30		£2.30	Free	Free
Any other journeys	Free	Free	Free		Free	Free	Free
Your total day fare will be capped at	£4.70	Your total weekly fare will be capped at				£19.40	

You can find out more about Tap, Cap & Go at mcgillsbuses.co.uk